



## Proxy Bid Details

Proxy Bids will show the following information. Proxy Status, Date Placed and Proxy Bid Amount. Click the Proxy Bid Amount and you will be taken to the Proxy Bid Details page. To increase your proxy bid update the amount, click the terms and conditions check box then click submit. The user can click on the "Contact Info" link to select an authorized agent's contact information. This is very important in case the dealer needs to be contacted on auction day. You can also delete proxy bids from this page as well. Click the "Cancel" check box and submit. Once a proxy has been canceled the bid will be removed from the Purchases page. Bids need to be cancelled by end of business the day prior to auction.

## Proxy Bid Assistance

- ⚙️ **Proxy Date** - This is the last date that the Proxy Bid was entered or modified
- ⚙️ **Proxy Amount** - This value represents the maximum amount you are willing to pay for the specified vehicle
- ⚙️ **Expire Date** - This is the date that the Proxy Bid will no longer be in effect. This will be set automatically prior to the start of the simulcast auction
- ⚙️ **Contact Info** - Allows you to select a specific authorized agent (dealer contact/user) registered with NPA as the agent to be notified by an NPA representative when a Proxy Bid is denied or questions arise
- ⚙️ **Cancel** - Allows you to cancel the current Proxy Bid up until the start of the auction 8am local time

## Proxy Bid Restrictions

- ⚙️ **Entry Too Late** - The Proxy Bid request will be denied if the vehicle is already on the auction block or has sold
- ⚙️ **Dealer Account Status** - Proxy Bids will be denied if the dealer account status becomes restricted and does not allow you to purchase vehicles on the day of the auction
- ⚙️ **Dealer Account Access** - Proxy Bids will not be allowed if your dealer account does not have access to the sales channel for which the unit is being offered

## Proxy Bid Status

- ⚙️ **Active**
- ⚙️ **Cancelled**
- ⚙️ **Expired**
- ⚙️ **Outbid**
- ⚙️ **Pending**
- ⚙️ **Winner**

## Auction Notifications

The dealer will receive a confirmation email on all successful and/or denied Proxy Bids.

For more information please contact Dealer Support at **888.292.5339, EXT. 4.**