

# PAYOFF HOW TO

## How to View Your Payoffs

Login to [NPAuctions.com](http://NPAuctions.com)

You will be taken to the "My Account" page automatically

Click on "Payoffs" under the Account Management portion

Payoffs from the last 3 months will auto-populate on the page

Search by VIN, Payoff #, or by date range

To view your Payoff click the six digit number under the Payoff column

The payoff will then download and you will be able to see Date of Payoff, Stock Number, Vehicle Description, Proceeds and Total.

<b>Payoff: 163370</b>		<b>Proceeds for: VERTX</b>		
<b>Date: 12/23/13</b>		12400 Stowe Dr Poway CA 92064 US		
				<i>Page 1</i>
ITEM	STOCK # VEHICLE DESCRIPTION	BORROWER	ACCOUNT VIN / SaleDate	PROCEEDS
1	84-9100001 VERTX 2005 COOPER HARDTOP		VERTX TEST1234567890123 Sold: 12/09/2013	Sale Price \$0.00
				Proceeds \$0.00
<b>SUB-TOTAL:</b>				<b>\$0.00</b>
<b>NET PROCEEDS:</b>				<b>\$0.00</b>

## Payoff Schedule

### San Diego, Dallas/Denver & Atlanta Auctions

Payoff checks are sent to dealers the Tuesday following the auction. Payoffs will show under "My Account" the Tuesday following these auctions.

### Philadelphia & Cincinnati Auctions

Payoff checks are sent to dealer the Friday following the auction. Payoffs will show under "My Account" the Friday following these auctions.

### Madison & Sacramento/Portland Auction

Payoff checks are sent to dealer the Monday following the auction. Payoffs will show under "My Account" the Monday following these auctions.

## Payoff Details

Dealers have the option to have checks sent FedEx (2 day - \$25.00) or regular mail (no charge) If the dealer chooses FedEx, they have the option to view their tracking number online. To track the payoff click the tracking number and you will be redirected to the FedEx tracking information online. Tracking numbers will only show when the payoff has been mailed.

Consignment checks will be held if NPA is waiting on titles from the dealer or dealer has open A/R. Dealers have the option to apply their consignment check to any open balances they may have. NPA will mail dealer the balance if there are funds left over.

## Payoffs

VIN #  Payoff #  Date  To

[SUBMIT](#) [RESET](#)

Records 1 - 25 of 41 Matching Items

Payoff	Payoff Date	Amount	Tracking Number
523152	05/14/2019	(\$118.50)	
523087	05/13/2019	\$15,240.00	
523070	05/13/2019	\$11,795.00	<b>101374166039</b>

**FedEx** Shipping Tracking Printing Services Locations Support Katy

TRACK ANOTHER SHIPMENT

101374166039

Shipping label has been created. The status will be updated when shipment begins to travel.

Scheduled delivery:  
Friday 5/17/2019 by 10:30 am

LABEL CREATED  
Shipment information sent to FedEx

GET STATUS UPDATES

If you have questions regarding payoffs please contact Janely Moreno at 858.726.2133.