# **PAYOFF HOW TO**

# **How to View Your Payoffs**

Login to **NPAuctions.com** 

You will be taken to the "My Account" page automatically

Click on "Payoffs" under the Account Management portion

Payoffs from the last 3 months will auto-populate on the page

Search by VIN, Payoff #, or by date range

To view your Payoff click the six digit number under the Payoff column

The payoff will then download and you will be able to see Date of Payoff, Stock Number, Vehicle Description, Proceeds and Total.

_	163370 12/23/13	12400	Proceeds for: VERTX 12400 Stowe Dr Poway CA 92064 US		
ITEM	STOCK # BORROWER VEHICLE DESCRIPTION  1 84-91000001 VERTX 2005 COOPER HARDTOP	VERTX TEST1234567890123 Sold: 12/09/2013	Page 1 PROCEEDS		
1			Sale Price	\$0.00	
			Proceeds	\$0.00	
_			SUB-TOTAL:	\$0.00	
		NET	PROCEEDS:	\$0.00	

# **Payoff Schedule**

## San Diego, Dallas & Atlanta Auctions

Payoff checks are sent to dealers the Tuesday following the auction. Payoffs will show under "My Account" the Tuesday following these auctions.

### Philadelphia & Cincinnati Auctions

Payoff checks are sent to dealer the Friday following the auction. Payoffs will show under "My Account" the Friday following these auctions.

#### Denver, Lakeland & Sacramento/Portland Auction

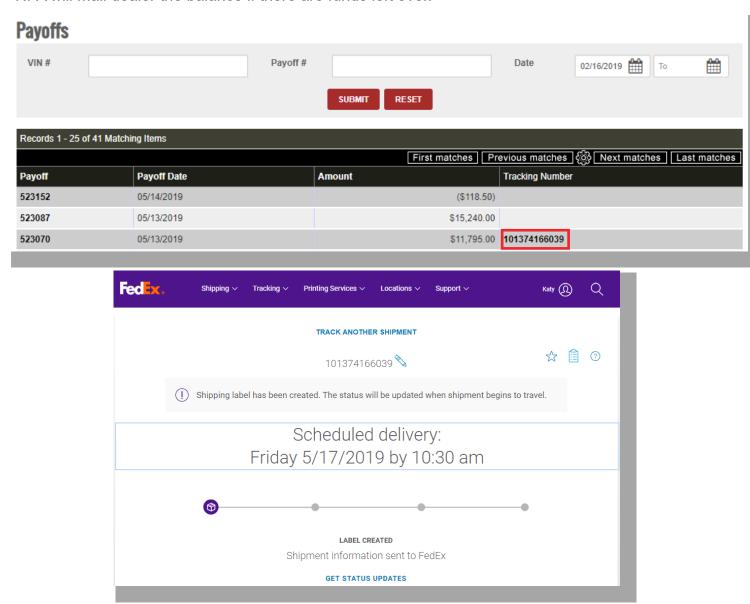
Payoff checks are sent to dealer the Monday following the auction. Payoffs will show under "My Account" the Monday following these auctions.



## **Payoff Details**

Dealers have the option to have checks sent FedEx (2 day - \$25.00) or regular mail (no charge) If the dealer chooses FedEx, they have the option to view their tracking number online. To track the payoff click the tracking number and you will be redirected to the FedEx tracking information online. Tracking numbers will only show when the payoff has been mailed.

Consignment checks will be held if NPA is waiting on titles from the dealer or dealer has open A/R. Dealers have the option to apply their consignment check to any open balances they may have. NPA will mail dealer the balance if there are funds left over.



If you have questions regarding payoffs please contact NPA Accounting at ext. 923302.